

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2020-T0191-90-01
<b>Date of Order:</b> October 2, 2020
<b>Licensee:</b> Thomas and Clover Tuah (the "Licensee")
<b>Retirement Home:</b> Adeline's Lodge
<b>Licence Number:</b> T0191
<b>Order Information:</b> The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control (IPAC). The Licensee has been ordered to take immediate steps to rectify these contraventions and to collaborate with Public Health. The Licensee must implement all IPAC recommendations by ensuring that a qualified member of staff is designated to train all staff and audit compliance on an ongoing basis with respect to the Directives for management of coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health (CMOH). The Licensee must develop and review on a weekly basis, a staffing contingency plan to prepare for a COVID-19 outbreak, develop a plan to secure and maintain an adequate supply of personal protective equipment (PPE), and ensure staff is trained in how to appropriately wear the PPE. Further, the Licensee must ensure active screening measures set out in the applicable Directives, advice, guidance, and recommendations of the CMOH are immediately put in place in the Home, by screening all visitors, staff, and external care providers prior to entering the Home.